

### Booking Terms and Conditions .

The following terms and conditions apply to individuals who have made a booking with Taxis-Alicante.

Elitecar-Alicante is the registered name of Coop. del area de Alicante, Coop. V., which has a registered address at C/Pintor Pedro Camacho, 5 03015 Alicante, Spain, and a company registration number of CIF: B54803945.

1. Full payment is required at the time of booking. Once payment is received, you will be sent a transfer voucher to the email address provided on the booking form. The transfer voucher should be presented to the Taxis-Alicante driver on arrival.

2. Transfers carried out in our large taxis will be for a maximum of 3 passengers when golf equipment is being transported.

3. The driver of the taxi will wait in the arrivals hall at the airport and will display the name of the lead passenger on a sign.

4. In the event there are any problems whilst collecting luggage, the passenger should notify the driver or agency immediately. Failure to do so may result in the driver leaving the airport without the passenger. In the event of a lengthy wait, the driver may have to charge more.

5. If the passenger, for any reason, cannot find the driver and makes no effort to do so by contacting the agency's 24-hour contact number, the driver may leave after the courtesy one-hour wait time has been completed, without the passenger. In this case, no refund will be given.

6. In circumstances where the passenger requires extra services during the transfer, such as the collection of villa keys, supermarkets visits, etc., he should state this when making his initial booking. Failure to do so may mean the driver will not have sufficient time to carry out the extra work. A supplement of €15 euros will be applicable for these extra services.

7. Normally seats for babies and booster seats are provided free of charge, as and when requested. However, if the allocated vehicle cannot be equipped with these seats due to unforeseen circumstances, no guarantee can be made that a substitute vehicle will have the appropriate seats for children. The only way seats for babies and booster seats can be guaranteed is when the passenger brings his own.

8. The company will not be responsible for collecting passengers if services have suffered delays and there is no confirmation of the flight arrival time before 11pm.

### **Modifications and Cancellations**

All modifications and cancellations should be sent to [info@minibus1.com](mailto:info@minibus1.com)

#### **Modifications**

Modifications received more than 7 days before arrival will be performed, free of charge. Modifications received within 7 days of arrival will cost €30 per booking.

#### **Cancellations**

Cancellations received more than 7 days before arrival will be subject to a cancellation fee of €30 per booking.

Cancellations received between 7 days and 48 hours before arrival will be subject to a cancellation fee equivalent to 50% of the total booking cost.

Cancellations received within 48 hours of arrival will be subject to a cancellation fee equivalent to 100% of the total booking cost.

#### **Flight delays.**

If you have given your full flight information with your booking, no charge will be collected by Taxis-Alicante drivers.

Elitecar-Alicante and its drivers reserve the right to refuse transport to any person who is believed to be under the influence of alcohol or drugs and/or whose conduct may pose a threat to the driver, the vehicle or other passengers.

Smoking, eating and drinking are not permitted in our vehicles.

Our vehicles are fully insured to carry passengers, as required by Spanish legislation. The customer's luggage and property is transported at their own risk. Claims may not be made for loss of baggage or damage to luggage.

When you make a booking with Taxis-Alicante you are accepting all of our terms and conditions.

Spanish law governs these terms and conditions, and any dispute between you and Taxis-Alicante will be subject to the jurisdiction of the Spanish courts.

#### **Data Protection Clause**

DATA PROTECTION. Please note that your personal data collected by COOP. DEL AREA DE ALICANTE, COOP. V. will be processed automatically in our files for the purposes of service. You may exercise, at any time, your rights of access, rectification, cancellation and opposition in the terms established in Organic Law 15/1999 by writing to C/Pintor Pedro Camacho, 5- 03015 Alicante, or by sending an email to [info@minibus1.com](mailto:info@minibus1.com)